Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services Cigna Health and Life Insurance Co.: Open Access Plus

Coverage Period: 01/01/2025 - 12/31/2025 Coverage for: Individual/Individual + Family | Plan Type: OAP

Ane StemeOQ1900 Steme fits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go online at <a href="https://www.cigna.com/sp">www.cigna.com/sp</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You

Important Questions	Answers	Why This Matters:
Will you pay less if you use a network provider?	Yes. See <a href="https://www.cigna.com">www.cigna.com</a> or call 1-800-Cigna24 for a list of <a href="https://network.providers">network providers</a> .	This plan uses a provider network. You will pay less if you use a

Common		What Yo	u Will Pay	Limitations, Exceptions, & Other
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at www.cigna.com  Non-	Generic drugs (Tier 1)	\$15 copay/prescription (retail 30 days), \$30 copay/prescription (retail & home delivery 90 days)  Deductible does not apply	20% coinsurance/prescription (retail); Not covered (home delivery)  Deductible does not apply	Coverage is limited up to a 90-day supply (retail and home delivery); up to a 30-day supply (retail and home delivery) for Specialty drugs. Certain limitations may apply, including, for example: prior authorization, step therapy, quantity limits. For drugs in the Cigna Patient Assurance Program you may pay less than the noted retail or home delivery cost share amounts. In-network Federally required preventive drugs will be provided at no charge.
	Preferred brand drugs (Tier 2)	\$30 copay/prescription (retail 30 days), \$60 copay/prescription (retail & home delivery 90 days)  Deductible does not apply	20% <u>coinsurance</u> /prescription (retail); Not covered (home delivery) <u>Deductible</u> does not apply	
	Non-preferred brand drugs (Tier 3)	\$50 copay/prescription (retail 30 days), \$100 copay/prescription (retail & home delivery 90 days)  Deductible does not apply	20% coinsurance/prescription (retail); Not covered (home delivery)  Deductible does not apply	
	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	The lesser of 50% or \$500 penalty for no out-of-network precertification.

Common Medical Event	Services You May Need	What You Will Pay In-Network Provider (You will pay the least) (You will pay the most)		Limitations, Exceptions, & Other Important Information
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\$25 <u>copay</u>/office visit\*\* 20% <u>coinsurance</u>/all other services

Outpatient services

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Habilitation services	\$25 <u>copay</u> /PCP visit**  \$25 <u>copay</u> / <u>Specialist</u> visit**  ** <u>Deductible</u> does not apply	40% coinsurance/PCP visit 40% coinsurance/ Specialist visit	The lesser of 50% or \$500 penalty for failure to precertify out-of-network speech therapy services. Services are covered when Medically Necessary to treat a mental health condition (e.g. autism) or a congenital abnormality.
	Skilled nursing care	20% coinsurance	40% <u>coinsurance</u>	The lesser of 50% or \$500 penalty for no out-of-network precertification. Coverage is limited to 150 days annual max.
	Durable medical equipment	No charge Deductible does not apply	40% <u>coinsurance</u>	The lesser of 50% or \$500 penalty for no out-of-network precertification.
	Hospice services	No charge/inpatient services** No charge/outpatient services**  **Deductible does not apply	40% <u>coinsurance</u> /inpatient services 40% <u>coinsurance</u> /outpatient services	The lesser of 50% or \$500 penalty for no out-of-network precertification.
If your child needs dental	Children's eye exam	No charge Deductible does not apply	No charge Deductible does not apply	Coverage is limited to one exam
or eye care	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

#### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check yo	our policy or <u>plan</u> document for more information and	a list of any other <u>excluded services</u> .)
Bariatric surgery	Long-term care	Routine foot care
Cosmetic surgery	Non-emergency care when traveling outside the	Weight loss programs
Dental care (Adult)	U.S.	
Dental care (Children)	Private-duty nursing	
Other Covered Services (Limitations may apply to these	services. This isn't a complete list. Please see your <u>p</u>	an document.)
Acupuncture (20 days)	Hearing aids (2 (one per ear) devices per 36	Infertility treatment
Chiropractic care (combined with Rehabilitation	months)	Routine eye care (Adult)
Services)		

#### Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Cigna at 1-800-Cigna24, Maine Bureau of Insurance at 1-800-300-5000 and Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://enalthreform.new.new.health.care.gov">Health Insurance</a> <a href="https://enalthreform.new.health.care.gov">Marketplace</a>, visit <a href="https://www.health.care.gov">www.health.care.gov</a> or call 1-800-318-2596.

#### Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Cigna Customer service at 1-800-Cigna24. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u> or Maine Bureau of Insurance at 1-800-300-5000. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact: Bureau of Insurance State of Maine at (800) 300-5000.

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224.

Chinese (): 1-800-244-6224.

#### About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

#### Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$500
Specialist copayment	\$25
Hospital (facility) coinsurance	20%
Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)

Childbirth/Delivery Professional Services

Childbirth/Delivery Facility Services

Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

Total Example Cost	\$12,700
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In this example, Peg would pay:

Cost Sharing		
<u>Deductibles</u>	\$500	
Copayments	\$40	
Coinsurance	\$2,400	
What isn't covered		
Limits or exclusions	\$20	
The total Peg would pay is	\$2,960	

# Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

The plan's overall deductible	\$500
Specialist copayment	\$25
Hospital (facility) coinsurance	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
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In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$120
<u>Copayments</u>	\$800
<u>Coinsurance</u>	\$(
What isn't covered	
Limits or exclusions	\$40
The total Joe would pay is	\$960

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$500
Specialist copayment	\$25
Hospital (facility) coinsurance	20%
Other coinsurance	20%

This EXAMPLE event includes services like: Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing			
<u>Deductibles</u>	\$500		
<u>Copayments</u>	\$300		
<u>Coinsurance</u>	\$100		
What isn't covered			
Limits or exclusions	\$0		
The total Mia would pay is	\$900		

The plan would be responsible for the other costs of these EXAMPLE covered services.

Plan Name: Basic Ben Ver: 31 Plan ID: 35399001

## Discrimination is against the law.

Medical coverage

Cigna Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna Healthcare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### Cigna Healthcare:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact customer service at the toll-free number shown on your ID card, and ask a Customer Service Associate for assistance.

If you believe that Cigna Healthcare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by sending an email to ACAGrievance@Cigna.com or by writing to the following address:

Cigna Healthcare Nondiscrimination Complaint Coordinator P.O. Box 188016 Chattanooga, TN 37422

If you need assistance filing a written grievance, please call the number on the back of your ID card or send an email to ACAGrievance@Cigna.com. You can also file a civil rights complaint with

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